



HOW TO OBTAIN KONI WARRANTY

(You Must Have Authorization **Prior** To Returning Products) Koni Warranty covers factory defects to the original retail purchaser of the dampers purchased after May 1, 1980 and suspension kits purchased after 1995. It does not cover worn bushings, shocks installed on a modified chassis or springs sold with kits. Warranty is not transferable. All replacements are new dampers from stock unless notified as such. Forward below documents to receive a Return Goods Authorization (RGA) number:

- Copy of proof of purchase (dated after May, 1980)
- Current vehicle registration.
- Completed copy of warranty request form at <https://www.koni.us/secured/warrantyrequest.cfm>

The Mustang SVO is the only vehicle with lifetime warranty to the original owner, proof of vehicle purchase is required in addition to current vehicle registration.

At your discretion you can either send your units in for evaluation and have them replaced or request replacements in advance at half of listed "Retail Price" (as found on www.koni-na.com). If replacements are made in advance KONI will charge your credit card prior to shipment and refund the purchase price after the units have been accepted as a warranty. If the units are not accepted as a warranty the returned product will be returned to you and the charges will remain on your credit card.

Please fill out form and fax your documents to:

Warranty Fax: (859) 334-3340 Please include warranty request form.

Please call Warranty/Customer Service Representative if you have any other questions or concerns.

The telephone number is (859) 586-4100 Option #6