



COMPLETE FORM AND SUBMIT WITH PURCHASE RECEIPT & CURRENT VEHICLE REGISTRATION ATTACHED VIA FAX OR EMAIL.

Fax to: 859-334-3340

ATTN: WARRANTY

Number of Pages: _____

Email to: warranty@koni-na.com

Vehicle Information:
 Make: _____ Model: _____ Year: _____
 Item needing replacement: Left Front Right Front Left Rear Right Rear
 Reason for replacement: _____
 Additional Information / Comments / Part Number:

Contact Information:
 Daytime Phone: _____ E-mail: _____

Requestor:
 Name: _____
 Address: _____
 City: _____ State: _____
 ZIP: _____ Phone: _____
 E-mail: _____

Shipping Address: Check if same as Requestor
 Name: _____
 Address: _____
 City: _____ State: _____
 ZIP: _____ Phone: _____
 E-mail: _____

Warranty Process Options: (Select One)
 #1 - Inspection First #2 - Advanced Replacement.

KONI WARRANTY

PASSENGER CAR, LIGHT TRUCK & MOTORHOME:

KONI North America LLC warrants all new KONI shock absorbers (purchased after 5/1/1980) and suspension kits (purchased after 1/1/1995) to the original retail purchaser for use in the United States and Canada against defects in materials and workmanship, excluding mounting hardware and bushings, when used under normal operating conditions for as long as the original purchaser owns the vehicle registered for street use on which the KONI shock absorbers were originally installed. This warranty does not apply to, and KONI makes no warranty for, shock absorbers and suspension kits that have been:

- Not purchased new by the current owner.
- Modified or installed improperly.
- Bent or broken indicating abuse.
- Supplied as Original Equipment on any vehicle except 1984-1986 Ford Mustang SV0.
- Used on any vehicle that has been modified for a use other than or in addition to its originally intended use.
- Used for an application that is not specified in the KONI literature.
- Used on any vehicle for racing, off-road, or other driving competition.
- Exported for use outside the United States and Canada.

HEAVY DUTY TRUCK & BUS:

KONI North America LLC warrants all new KONI shock absorbers to the original retail purchaser against defects in materials and workmanship, excluding mounting hardware and bushings, when used under normal operating conditions for a period of 3 years or 300,000 miles, whichever occurs first. This warranty does not apply to, and KONI makes no warranty for, shock absorbers that have been:

- Not purchased new by the current owner.
- Modified or installed improperly.
- Bent or broken indicating abuse.
- Supplied as Original Equipment on any vehicle manufactured outside of North America.
- Used on any vehicle that has been modified for a use other than or in addition to its originally intended use.
- Used for an application that is not specified in the KONI literature.
- Used on any vehicle for racing, off-road, or other driving competition.
- Exported for use outside of the United States and Canada.

In the event of defect, malfunction, or failure of the KONI shock absorbers to conform to this warranty, the original purchaser must follow the warranty procedures listed on the KONI North America LLC web site. Upon verification, KONI North America LLC, or its servicing organization, will repair or replace the shock absorbers at no cost to the original user. KONI North America LLC will not pay for the cost of the installation of the new or repaired shock absorbers. The cost of postage and return shipping shall be prepaid by the original purchaser.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE. ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE TERM STATED ABOVE. KONI NORTH AMERICA LLC WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND WHETHER BASED UPON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE, OR REPAIR OF THE PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, KONI NORTH AMERICA LLC'S LIABILITY SHALL NOT IN ANY CASE EXCEED THE CONTRACT OR SALE PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE. THIS WARRANTY IS APPLICABLE IN THE USA AND CANADA ONLY.