

# HOW TO OBTAIN A KONI WARRANTY

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## You must have KONI North America LLC authorization prior to returning any products.

Submit the documents listed below via fax or email to receive a Return Goods Authorization (RGA) number:

- Copy of proof of purchase (**dated after May 1, 1980**)
- Current vehicle registration
- Completed copy of warranty request form at <https://www.koni.us/secured/warrantyrequest.cfm>

The Mustang SVO is the only vehicle with Original Equipment lifetime warranty to the original owner. New vehicle proof of purchase is required in addition to current vehicle registration.

## Select one of the following options:

- **Option #1:** Inspection first - When you have received an RGA number, send your units in for evaluation and have them replaced once accepted under warranty.
- **Option #2:** Advanced Replacement - Request replacements at 50% off of List Price for Automotive category and 36% off List Price for Light Truck & SUV, RV and Heavy Duty Truck categories. KONI North America LLC will charge your credit card prior to shipment and refund the purchase price after the units have been accepted under warranty. This provides minimal vehicle down time during the warranty process.

If the units submitted are not accepted under warranty, you have the option for them to be returned to you at your expense.

If **Option #2: Advanced Replacement** was selected and the returned units are not accepted under warranty, the charges will remain on your credit card.

Please fill out Warranty Request Form and fax or email your documents to:

**Warranty Fax: (859) 334-3340 | Warranty Email: [warranty@koni-na.com](mailto:warranty@koni-na.com)**

Please call a Warranty/Technical Representative if you have any other questions or concerns at **(859) 586-4100 - Option #6**